

Clear Lead



BlackBerry Solution Services

Clear Lead Pty Ltd

Clear Lead is an experience-based professional services firm providing consulting, solutions and project management services to government and corporate organisations.
Clear Lead has offices in Sydney, Canberra, Melbourne and Brisbane.

BlackBerry Implementation and Solution Delivery Services

Clear Lead has extensive experience in deploying BlackBerry® solutions. Clear Lead has recently successfully deployed a fleet (in excess of 300) devices into a large Commonwealth Government Department, and is currently managing the project to ramp up to over 1,000 devices.

This deployment included all phases of the project lifecycle from start-up, source selection (via a competitive tendering process), design and architecture of the solution, rollout of devices, and transition to business as usual. This deployment met all the requirements of the Defence Signals Directorate (DSD) mandated security policies, and was managed using the Whole of Government Telecommunications Agreement (WOGTA). End-to-end, this project took only 12 months.

Management

- Request for Tender (RFT) assistance
- Management of the RFT process using WOGTA
- Project management (core business for Clear Lead)
- Management of Project Office to deploy
- Vendor neutral

Delivery and Implementation

- Roll-out strategy development
- Logistics planning for device rollout
- Security process development
- End client device training
- Development of organisational policy for BlackBerry use and management

Clear Lead can provide:

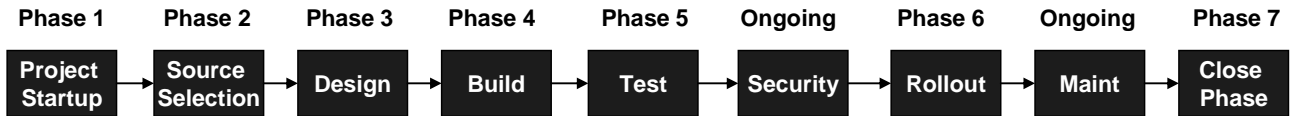
- Project managers
- Functional consultants
- BlackBerry trainers
- BlackBerry Enterprise Server (BES) technical specialists
- Security experts



Blackberry 8700g

Implementation Approach

Clear Lead has a proven implementation approach that has delivered a total solution for a large Commonwealth Government Department.



The phased process above was recently used to deploy in excess of 300 devices within 12 months in Commonwealth Government in a high security environment.

Recent Deployment – Fast Facts

- Completed end to end deployment in 12 months
- 300 active devices to users
- Developed Departmental policy on usage and management
- First major deployment to a RESTRICTED level in Commonwealth Government
- Coordinated security requirements that met DSD Government Usage policies for BlackBerry Solutions
- Coordinated technical infrastructure design and managed Enterprise Server deployment, and testing
- Managed all logistical aspects of rollout including device initialisation, user training, coordination with carrier (for number porting) and Research in Motion (makers of BlackBerry)
- Developed transition strategy for handover to Business As Usual (BAU)

Critical Success Factors

Things you don't want to get wrong



- Vendor selection (Clear Lead is vendor neutral)
- Advice on pilot projects before committing large-scale funding
- Device choice
- Service Desk integration
- Security of data
- Usage policies

What we have done before that may assist you



- Tested methodology
- Proven implementation record
- Security management
- Experience in BlackBerry specific infrastructure and technologies
- User training
- Logistics planning and deployment of a large rollout

Contact Details

For more information about Clear Lead's BlackBerry implementation services, please contact:



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